

Annual Drinking Water Quality Report

Is my water safe?

We are pleased to present this year's Annual Water Quality Report (Consumer Confidence Report) as required by the Safe Drinking Water Act (SDWA). This report is designed to provide details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. This report is a snapshot of last year's water quality. We are committed to providing you with information because informed customers are our best allies.

Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

Where does my water come from?

Your drinking water is both groundwater and surface water at Wintergreen. Our groundwater source is obtained from four (4) drilled wells. Our surface water is obtained from Stoney Creek and Lake Monacan. The surface water is treated by chemical and physical treatment processes before releasing water into the distribution system. Chlorine is used to disinfect the treated water and a corrosion inhibitor chemical is added to prevent corrosion of internal plumbing. Water is distributed throughout the community by one booster pumping station, two storage tanks and distribution piping.

Source water assessment and its availability

A source water assessment for the Nelson County Service Authority was completed by the Virginia Department of Health on May 27, 2002. This assessment determined that the raw water sources (Lake Monacan, Stoney Creek and the four drilled wells) may be susceptible to contamination. All surface water sources are exposed to a wide array of contaminants at varying

concentrations and changing hydrologic, hydraulic and atmospheric conditions that promote migration of contaminants from land use activities of concern within the assessment area.

Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791). The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity:

microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

How can I get involved?

If you have questions about this report or if you want additional information about any aspect of your drinking water, please contact Mr. George T. Miller, Jr., Executive Director at toll-free 1-888-263-5341. The times and location of regularly scheduled board meetings are as follows: The third Thursday of every month at 5:00pm at the Nelson County Service Authority Administrative Building located at 620 Cooperative Way, Arrington, VA 22922.

Additional Information for Lead

If your water hasn't been used for several days or longer, allow the water to run at the tap for at least 5 minutes. This water you run from drinking water taps does not have to be wasted. You

can use this water for cleaning purposes or for watering plants. Though there were no lead and copper violations we are required to provide additional information about lead to our consumers. Please check the [epa.gov](http://www.epa.gov) website for additional information.

Additional Information for Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Wintergreen is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Additional Information for Arsenic

While your drinking water meets EPA's standard for arsenic, it does contain low levels of arsenic. EPA's standard balances the current understanding of arsenic's possible health effects against the costs of removing arsenic from drinking water. EPA continues to research the health effects of low levels of arsenic which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.

Water Quality Data Table

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of contaminants in water provided by public water systems. The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. Although many more contaminants were tested, only those substances listed below were found in your water. All sources of drinking water contain some naturally occurring contaminants. At low levels, these substances are generally not harmful in our drinking water. Removing all contaminants would be extremely expensive, and in most cases, would not provide increased protection of public health. A few naturally occurring minerals may actually improve the taste of drinking water and have nutritional value at low levels. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not vary significantly from year to year, or the system is

not considered vulnerable to this type of contamination. As such, some of our data, though representative, may be more than one year old. In this table you will find terms and abbreviations that might not be familiar to you. To help you better understand these terms, we have provided the definitions below the table.

| Contaminants | MCLG or MRDLG | MCL, TT, or MRDL | Detect In Your Water | Range | | Sample Date | Violation | Typical Source |
|---|---------------|------------------|----------------------|-------|------|--------------|-----------|---|
| | | | | Low | High | | | |
| Disinfectants & Disinfection By-Products | | | | | | | | |
| (There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants) | | | | | | | | |
| Chlorine (as Cl ₂) (ppm) | 4 | 4 | 1.11 | .18 | 1.92 | 2019 | No | Water additive used to control microbes |
| Haloacetic Acids (HAA5) (ppb) | NA | 60 | 34 | 4 | 52 | 2019 | No | By-product of drinking water chlorination |
| TTHMs [Total Trihalomethanes] (ppb) | NA | 80 | 34 | 2 | 68 | 2019 | No | By-product of drinking water disinfection |
| Inorganic Contaminants | | | | | | | | |
| Arsenic (ppb) | 0 | 10 | 2 | ND | 2 | 2018 2019 | No | Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes |
| Barium (ppm) | 2 | 2 | .028 | .01 | .028 | 2018 2019 | No | Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits |
| Fluoride (ppm) | 4 | 4 | .67 | ND | .67 | 2018 2019 | No | Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories |
| Nitrate [measured as Nitrogen] (ppm) | 10 | 10 | 2.9 | .29 | 2.9 | 2019 | No | Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits |

| Contaminants | MCLG or MRDLG | MCL, TT, or MRDL | Detect In Your Water | Range | | Sample Date | Violation | Typical Source |
|--|---------------|--|----------------------|-------------|------------------------|--------------|--|---|
| | | | | Low | High | | | |
| Sodium (optional) (ppm) | NA | NA | 23.2 | 11.2 | 23.2 | 2018 2019 | No | Erosion of natural deposits; Leaching |
| Thallium (ppb) | .5 | 2 | .2 | ND | .2 | 2018 2019 | No | Discharge from electronics, glass, and Leaching from ore-processing sites; drug factories |
| Microbiological Contaminants | | | | | | | | |
| E. coli (RTCR) - in the distribution system | 0 | Routine and repeat samples are total coliform positive and either is E. coli - positive or system fails to take repeat samples following E. coli positive routine sample or system fails to analyze total coliform positive repeat sample for E. coli. | 0 | NA | NA | 2019 | No | Soil runoff |
| Turbidity (NTU) | NA | 0.3 | 100 | NA | NA | 2019 | No | Soil runoff |
| 100% of the samples were below the TT value of .3. A value less than 95% constitutes a TT violation. The highest single measurement was .27. Any measurement in excess of 1 is a violation unless otherwise approved by the state. | | | | | | | | |
| Radioactive Contaminants | | | | | | | | |
| Alpha emitters (pCi/L) | 0 | 15 | 2.8 | .59 | 2.8 | 2018 | No | Erosion of natural deposits |
| Beta/photon emitters (pCi/L) | 0 | 50 | 7.5 | 2 | 7.5 | 2018 | No | Decay of natural and man-made deposits. The EPA considers 50 pCi/L to be the level of concern for Beta particles. |
| Radium (combined 226/228) (pCi/L) | 0 | 5 | .75 | NA | .75 | 2018 | No | Erosion of natural deposits |
| Contaminants | MCLG | AL | Your Water | Sample Date | # Samples Exceeding AL | Exceeds AL | Typical Source | |
| Inorganic Contaminants | | | | | | | | |
| Copper - action level at consumer taps (ppm) | 1.3 | 1.3 | .04 | 2019 | 0 | No | Corrosion of household plumbing systems; Erosion of natural deposits | |

| Contaminants | MCLG | AL | Your Water | Sample Date | # Samples Exceeding AL | Exceeds AL | Typical Source |
|--|------|----|------------|-------------|------------------------|------------|--|
| Lead - action level at consumer taps (ppb) | 0 | 15 | 3 | 2019 | 2 | No | Corrosion of household plumbing systems; Erosion of natural deposits |

| Unit Descriptions | |
|-------------------|--|
| Term | Definition |
| ppm | ppm: parts per million, or milligrams per liter (mg/L) |
| ppb | ppb: parts per billion, or micrograms per liter (µg/L) |
| pCi/L | pCi/L: picocuries per liter (a measure of radioactivity) |
| NTU | NTU: Nephelometric Turbidity Units. Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of the effectiveness of our filtration system. |
| NA | NA: not applicable |
| ND | ND: Not detected |
| NR | NR: Monitoring not required, but recommended. |
| positive samples | positive samples/yr: The number of positive samples taken that year |

| Important Drinking Water Definitions | |
|--------------------------------------|---|
| Term | Definition |
| MCLG | MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety. |
| MCL | MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology. |
| TT | TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water. |
| AL | AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow. |
| Variances and Exemptions | Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions. |
| MRDLG | MRDLG: Maximum residual disinfection level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants. |
| MRDL | MRDL: Maximum residual disinfectant level. The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants. |
| MNR | MNR: Monitored Not Regulated |
| MPL | MPL: State Assigned Maximum Permissible Level |

For more information please contact:

Contact Name: George T. Miller, Jr.
Address: PO Box 249
Lovington, VA 22949
Phone: 434-263-5341